1. Remembering:

Define the meaning of modern office, list the functions of a modern office, and identify the steps in office organization.

2. Understanding:

Discuss the importance of office accommodation, differentiate between open and private offices, and explain the principles governing the selection of furniture.

3. Applying:

Propose a suitable office lay-out plan based on the principles of office lay-out and identify factors to be considered in selecting the site for an office.

4. Analyzing:

Differentiate between internal and external noise in an office environment, evaluate the advantages and disadvantages of office mechanisation, and compare centralised and decentralised filing systems.

5. Evaluating:

Critically analyze the advantages and limitations of computerisation in office management, and justify the importance of records management in an office setting.

6. Creating:

Develop a comprehensive office manual highlighting the essential contents and types of office manuals, and design a filing procedure or routine for efficient record keeping in an office.